



Help Your Employees Get to Know Their Benefits

Nightwing employees have questions about their benefits — do you wish you had easy-to-find answers?

We've got you covered. Look here for **Bright Horizons®** benefit descriptions, registration tips, and more so you can make sure your employees have the information they need.



BACK-UP CARE

When school's out (again!), their caregiver cancels, or any time their regular family care arrangements are unavailable, *Bright Horizons Back-Up Care™* has them covered.

Benefit Details:

- ▶ 30 days per employee per year (including 10 Return to Work days for new parents)
- ▶ Center copay: \$15/child/day or \$25/family/day
- ▶ In-home copay: \$4/hour (up to 3 care recipients, minimum of 4 hours, maximum of 10 hours)
- ▶ Through the Out-of-Network-Care benefit, your employees will be able to secure care within their own personal network and receive a reimbursement of \$100 per day if Bright Horizons is unable to secure care within our network
- ▶ Reservations can be made up to 90 days in advance and up until the day care is needed
- ▶ On-the-go access through the back-up care app (find it here: [App Store](#) | [Google Play](#))
 - Employer Username: Nightwing | Employer Password: Benefits4You

How to Register

Registration is free and can be completed at any time. Employees can:

- Visit <https://clients.brighthorizons.com/Nightwing>
- Click **Join Today** to register

How to Access

- Log into <https://clients.brighthorizons.com/Nightwing>
- Click **My Benefits** and click **Back-Up Care** from the drop down to access the benefit OR select **Back-Up Care** from the **Benefit summary** box and click **Request care**
- Questions? Call 877-BH-CARES (242-2737)

Pet Care

Pets are family, too! Your employees can book industry-leading pet care through their back-up care benefit.

- ▶ Walkers, sitters, overnight boarding, and more
- ▶ Available for dogs and cats
- ▶ Provided by Rover or Wag!

How to Access:

- Click **Find Pet Care** on the back-up care site
- Choose the provider and service(s) needed
- Book to receive your credit
- Use credit within 90 days of exchange

Tutoring

Schoolwork questions? Professional tutoring can help and is available to your employees through their back-up care benefit.

- ▶ Online through Sylvan Learning, Varsity Tutors, and Revolution Prep
- ▶ In-person at Sylvan Learning locations nationwide
- ▶ Assistance in 3,000+ subjects; targeted support in math and reading
- ▶ Available for learners ages 5+ (including your employees!)
- ▶ Support throughout K-12, college, graduate school, and professional skills
- ▶ Receive 4 hours of virtual tutoring or 3 hours of in-person tutoring

How to Access:

- Select **Tutoring** on the back-up care site
- Select **student**, select **number of hours**, and select **provider**
- Confirm request
- Add/select funding account if there's a copay and agree to terms and conditions
- Click **Reserve Credits**
- Receive email confirmation
- Schedule a convenient time with the tutoring provider
- Use tutoring hours within 90 days

Virtual Camp

Virtual camp saves the day when your employees have to work, and their kids are home from school. Powered by Steve & Kate's Camp, available through the back-up care benefit.

- ▶ Offered weekdays from 9:00 a.m.-6:00 p.m. ET (excluding major holidays)
- ▶ For children ages 3-12
- ▶ Wide variety of activities including arts and crafts, coding, fitness, game design, and more
- ▶ One, easy-to-use platform

How to Access:

- Select **Camps** on the back-up care site
- Select **child** and select **dates**
- Review and submit request
- Follow the steps in the Steve & Kate's Camp activation email to create account
- Once registered, attend as many virtual sessions as desired throughout the day

In-Person Camp

Camp saves the day when your employees have to work, and their kids are on school break. Access in-person camps; available through the back-up care benefit.

- ▶ Available for children ages 5-12
- ▶ Wide variety of activities including arts and crafts, coding, fitness, game design, and more (activities can vary by location)
- ▶ School holiday and vacation camps, including summer
- ▶ Hours that support working families

How to Access:

- Select **Camps** on the back-up care site
- Search dates and click **Find Camps**
- Select care recipient(s) and address
- Review and select care options
- Verify information
- Confirm your care details



FAMILY SUPPORTS

Family care, academic support, and household help — *Bright Horizons Enhanced Family Supports™* has it all covered to make your employees' lives easier. These programs are all self-sourced and fully paid for by your employees.

Benefit Details:

- ▶ Preferred enrollment and waived registration fees at most Bright Horizons centers
- ▶ Summer discounts at Steve & Kate's Camp
- ▶ Sitters, pet care, and housekeepers through their free Sittercity membership (\$150 value)
- ▶ Expert local help for nanny placement and vetted sitters, 50% discount on registration fee.
- ▶ Before- and after-school programs from Right at School
- ▶ Parental Leave Toolkit – online support for employees planning for leave, on leave and when they return to work including personalized plans, checklists, and resources for new and future parents.
- ▶ Tutoring — with discounts — through Sylvan Learning, Varsity Tutors, and Revolution Prep
- ▶ Enrichment programs including MarcoPolo, codeSpark, and Little Passports – with discounts
- ▶ Elder care support including online needs assessments, resources, and guidance in finding senior care providers through Years Ahead
- ▶ New parent resources including NAPS and BabySparks

How to Access:

- Log into <https://clients.brighthorizons.com/Nightwing>
- Click **My Benefits**
- Click **Access More** from the drop-down
- Click **All Benefits** from the pop-up
- Scroll down to **Parental Leave Toolkit**, **Sittercity**, or **Marketplace Partners**
- Select desired program to learn more or use it



FAMILY CONCIERGE

Finding family care can be stressful and time-consuming. But your employees have access to their own personal concierge, who will create a customized plan for their family — based on the Bright Horizons benefits your organization offers — and adapt it as their needs change.

Benefit Details:

- ▶ Expert, 1:1 support via phone, email, text, or video to find the right family care
- ▶ Proactive guidance through personalized outreach, coaching, and reminders to help lighten the load of care and enrichment planning
- ▶ Personalized resources including curated content, care plans, and webinars that provide the information they need, every step of the way

How to Access:

- Log into <https://clients.brighthorizons.com/Nightwing>
- Click **My Benefits** and click **Family Concierge** from the drop-down OR click on the **Family Concierge** box
- Click **Get Started** on the pop-up
- Complete the form and schedule a Family Concierge session



COLLEGE COACH

The college preparation and admissions processes can be incredibly overwhelming for working parents and their students. But your employees have access to expert guidance from former college admissions and financial aid officers through their free *Bright Horizons College Coach*® benefit.

Benefit Details:

- ▶ One-on-one sessions with admissions and financial aid experts
- ▶ Customized college lists, plus essay reviews and feedback — and more
- ▶ Answers to quick questions submitted on the easy-to-use portal
- ▶ Live 60-90-minute presentations on important college preparation and finance topics
- ▶ 24/7 Learning Center with targeted interactive videos, tools, and resources

How to Access:

- Log into <https://clients.brighthorizons.com/Nightwing>
- Click **My Benefits** and click **College Coach** from the drop-down to access the benefit
- Or, click **College Coach** in the **Benefit summary** box and click **Schedule now**
- Learn more by contacting 888-527-3550 or nightwing@getintocollege.com